GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2411
ANSWERED ON:30.11.2016
Increase of Coaches in Premium Trains
Ram Shri Janak

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government proposes to increase the number of unreserved coaches in the present mail and express trains and if so, the details thereof;

(b) the total number of complaints received from the public by the Railways during 2014-2016 in this regard;

(c) whether the Government proposes to increase some more services/facilities in these unreserved coaches; and

(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a)Yes, Madam. In Railway Budget 2016-17, Antyodaya Express, a long-distance, fully unreserved superfast train service, and to augment two to four Deen Dayalu coaches (General Class coaches) in some long distance trains for un-reserved travel have been announced.
Further, 162 General class coaches have been attached by Indian Railway during the period 2016-17 (up to October, 2016) in various trains. This is about 35 % of the total 483 coaches attached in the existing trains on permanent basis during the period 2016-17 (up to October 2016).
(b) Complaints/requests regarding increasing the number of un-reserved coaches and its related matters are received at various levels i.e. Stations, Divisions, and Zonal Head-quarters and at Railway Board level. However, Indian Railways do not maintain compendium of such representations/ Complaints.
(c) & (d) LED lights, dustbins and mug with chain arrangement in toilets are being provided in the un-reserved coaches, in addition to other types of coaches.
Besides, certain additional facilities are also being provided in the un-reserved Antodaya / Deen Dayalu coaches as follows:
Additional facilities in Antodaya coaches:
Vestibules, cushioned luggage racks, additional hand hold in doorway area for the comfort of standing passengers, provision of J hooks for hanging carry bags, potable Water through Water filtration system, enhanced number of mobile charging points, Bio-toilets, Fire extinguishers with anti-theft arrangement, more pleasing colour scheme for interior and exteriors.
Additional facilities in Deen Dayalu coaches:
Water filtration system to provide potable water, Cushioned luggage racks, Additional hand hold in doorway area, provision of J hooks for hanging carry bags, Bio-toilets, Toilet occupation indication display board, Enhanced mobile charging facility, Fire extinguishers with anti-theft arrangement, Water level indicator, Pleasing Interiors, Improved exterior colour scheme with anti-graffiti coating, polymerized floor coating in toilets.

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